

From: **Dave Oser** <daveoser3@gmail.com>
Date: Sun, Apr 8, 2012 at 11:04 AM
Subject: Re: Testimonials
To: shelly drakes <terracotta.dalfen@gmail.com>

Hi Shelly,

Here you go.....

We met the Dalfen America team in June and started working with them on a retail space lease transaction at the Bayside Bridge Plaza in Clearwater, FL that culminated with the opening of our second Pet Supplies Plus store on December 1, 2011. The entire process from start to finish went very well. It has been and continues to be a pleasure to work with everybody at Dalfen.....they are professional, thorough, knowledgeable and very customer focused and friendly.

Dave Oser
Pet Supplies Plus franchisee